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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Eryurek et al.

Serial No.: 10/086,159

Title: AUTOMATIC WORK  
ORDER/PARTS ORDER GENERATION  
AND TRACKING

Filed: February 28, 2002

Group Art Unit: 2121

Examiner: Barnes, Crystal J.

Atty. Docket Number: 30203/38231

Customer No.: 04743

) I hereby certify that this paper is being  
) deposited with the United States Postal  
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) addressed to: Mail Stop Non-Fee  
) Amendment, Commissioner for Patents  
) P.O. Box 1450, Alexandria, Virginia  
) 22313-1450, on the date  
) indicated: **February 13, 2004.**

) *Roger A. Heppermann*  
) Roger A. Heppermann  
) Registration No.: 37,641  
)  
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AMENDMENT AND RESPONSE TO OFFICE ACTION  
DATED NOVEMBER 13, 2003

Mail Stop Non-Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

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Technology Center 2100

Dear Sir:

In response to the Office Action dated November 13, 2003, the Applicants respectfully request that the application be reconsidered in light of the following amendments and remarks.

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Amendments to the Drawings** begin on page 9 of this paper and include an attached replacement sheet.

**Remarks** begin on page 10 of this paper.

"APPROVED"  
CJB  
08 Apr 04